

Topic 2 DQ 2

Describe how the nursing profession is viewed by the general public. Discuss factors that influence the public's perception of nursing. Describe ways to educate the general public on the professional nurse's role and scope of nursing within a changing health care system.

Answer:

General public views nurses as Health Care Heroes but I feel the it all became more recognized during the Covid-19 pandemic.

Hospitals are now required to evaluate patients' perceptions of their experience of care. This process, known as HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems), collects data from patients for several purposes: to provide objective and meaningful data to compare hospitals, to improve quality of care, and to increase accountability of facility use of public dollars (ISNA Bulletin,2015).

Factors that influence the public's perception on the role of a professional nurse is the experiences they or their loved ones have in healthcare.

How patients respond on questions related to communication with nurses and their overall experience of care is greatly influenced by their images of who nurses are, what they do, and how they carry out their roles (ISNA Bulletin, 2015).