



Week 8: CGE Project Portfolio - Part 1



Chamberlain Collage of Nursing



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Project PICOT question

For patients presenting in the ED, does implementing purposeful rounding and bedside reporting improve Being Seen rate?

Abstract summary of project topic

Within the Chamberlain Hospital ER scenario, problems can be noted in many areas. Among the main problem is the rate of Left Without Being Seen (LWBS). Currently, the rate of LWBS is at 4.6 % considering that the national average is 1.5%. There is a lack of effective communication along the care delivery process starting from triage to discharge. Nurses are at the nursing station and do not round on patients. They are on their mobile phones, texting most of the time and not attending to patients to avoid admissions at end of shift.

To address these problems, the current project focuses on the implementation of bedside reporting and rounding among patients presenting to the ED as key strategies to reduce the rate of LWBS. The information collected from the literatures clearly demonstrates the effectiveness of the proposed intervention in addressing the problems that the hospital is facing. For example, Sayah et al (2014) conducted a study to evaluate the effectiveness of process improvement strategies in reducing the Left Without Being Seen (LWBS) rate. Study findings showed that bedside reporting helped to reduce the number of patients in the ED who left without being seen.