

Week 2: Scholarly Discussion Forum: Data Collection and Risk Management

Saleema had total hip replacement in March 2015. One week later, the stitches started to bleed. She was concerned and went to the doctor's office and was told it was a superficial hematoma. The bleeding continued on for three weeks and involved two doctor's appointments and one trip to the emergency room. She was sent home each time with a diagnosis of a superficial hematoma.

Finally, Saleema's visiting nurse saw her on a home care visit and called an ambulance, concerned about the amount of blood loss. Upon further investigation at the ER, a terrible infection was discovered that had spread into the bone. Saleema went in for emergency surgery and a PICC line was placed in order to administer the medication vancomycin. On this medication, she developed Steven's Johnson's syndrome, which was not diagnosed right away as the skin peeled off her hands. She ultimately went into acute renal failure and had to go back to the hospital. Two days post-admission, she developed C-diff and several vancomycin-resistant infections. She died in the hospital, two months after the original surgery. The cause of death was determined to be septicemia. Saleema lost her life over what was supposed to be a routine hip replacement.

As a future risk management nurse, please discuss the following points and questions.

Discuss your interview plan with Saleema's family to collect data around her incident.

Which method of interview do you prefer to use, and why?

The goal of the interview is to provide accurate answers to questions of interest. Please provide two relevant questions and discuss which measurement levels you would use with your question. Explain your choices

Hello Dr. White and Class,

This week's discussion is about stepping into the risk management nurse role. I will discuss my interview plan with Saleema's family, which interview method I prefer to use, two relevant questions I will ask, and which measurement levels I will use. Before interviewing Saleema's family, I would make sure that I know as many details about the situation as possible. I would first interview the doctor and operating room staff who performed the surgery on Saleema and read notes from the procedure. I would then interview the doctor's office and hospital that sent her home numerous times with the diagnosis of superficial hematoma. I would then speak to the visiting nurse concerned about blood loss, and finally, the hospital staff who cared for Saleema during her last admission before she died. I would make sure I read notes from providers, familiarize myself with the patient incident report, look at baseline data from flowsheets in her chart, and know as many details as possible before interviewing Saleema's family.