

NR509 Week 4 Discussion: Challenging Behaviors

Scholarly References

Breiten, K., Condie, E., Vaillancourt, S., Walker, J., & Moore, J. (2018). Successfully managing challenging patient encounters. *American Nurse Today*, 13(10), 6-9. <https://www.myamericannurse.com/challenging-patient-encounters/>

Even though the above article can be found on this .com website, it is published in the official, clinically and career focused journal of the American Nurses Association.

Cayley, W. E. (2018). Four evidence-based communication strategies to enhance patient care. *Family Practice Management*, 25(5), 13-17.

<https://www.aafp.org/dam/brand/aafp/pubs/fpm/issues/2018/0900/p13.pdf>

Chandrashekar, P., & Sachin, J. (2020). Addressing patient bias and discrimination against clinicians of diverse backgrounds. *Academic Medicine*, 95(12S), S33-S43. doi: 10.1097/ACM.0000000000003682

https://journals.lww.com/academicmedicine/Fulltext/2020/12001/Addressing_Patient_Bias_and_Discrimination_Against.7.aspx

Even though the above article can be found on this .com website, it is published in *Academic Medicine* the official, peer-reviewed journal of the Association of American Medical Colleges. So, it is acceptable.

Day, S. W., Sharp, J., Jackson, G. L., Johnson, R. L., Smith, K. A., Cao, X., & Likes, W. (2022). Management of aggressive patient situations. *American Nurse Today*, 17(4).

<https://www.myamericannurse.com/management-of-aggressive-patient-situations/>

Even though the above article can be found on this .com website, it is published in the official, clinically and career focused journal of the American Nurses Association.

de la Fuente, M., & Schoenfisch, A. (2019). Impact of behavior management training on nurses' confidence in managing patient aggression. *The Journal of Nursing Administration*, 49(2), 73-78. doi: 10.1097/NNA.0000000000000713.

https://nursing.duke.edu/sites/default/files/impact_of_behavior_management_training_on_nurses_61.pdf

Devine, F., Edwards, T., & Feldman, S. R. (2018). Barriers to treatment: describing them from a different perspective. *Patient Preference and Adherence*, 12, 129–133.

<https://www.tandfonline.com/doi/pdf/10.2147/PPA.S147420>

Even though the above article can be found on this .com website, it is from an international, peer-reviewed, open access journal.

Drossman, D. A., & Ruddy, J. (2020). Improving patient-provider relationships to improve health care. *Clinical Gastroenterology and Hepatology*, 18(7), 1417–1426. doi:

<https://doi.org/10.1016/j.cgh.2019.12.007>. <https://www.cghjournal.org/action/showPdf?pii=S1542-3565%2819%2931432-6>