

Week 6 Discussion

- **How has learning about the history of research ethics impacted your view of biomedical research?**
- **In looking at the studies you reviewed for your PICOT question, do you feel that today's researchers adequately protect the rights of human subjects? If not, what additional measures do you recommend?**

Answer:

For this week's assignment I chose to interview my hiring manager who is now the Director of Medical Surgical Outpatient Services. She oversees the daily operations of more than twenty specialty clinics and is responsible for managing over eighty staff members. This individual has been an employee of the Central Virginia Healthcare System for over 30 years and has worked in many leadership capacities. She is a mentor and helps other nurses develop themselves into strong leaders as well.

The evidence-based practice initiative we discussed was the implementation of a nurse triage/telephone clinic. Staff and physicians were noticing an influx of messages and questions during the peak of COVID-19. Face to face visits were being limited during this time due to risk of infection but there wasn't any designated staff to field phone calls and questions. The lack of a system led to chaos, missed issues and concerns, and patient dissatisfaction.