

## **MGMT 408 Week 2 Discussion: IT Effective Communication**

**Knowing how to communicate in general is an important skill that facilitates the successful execution of the tasks at hand. Please provide examples and explain**

### **POST 1**

- (1) what are the obstacles of an effective communication?
- (2) What communication skills are needed for IT staff?

### **POST 2**

- (1) What are the critical success factors for a project manager?
- (2) What skills should managers look for when hiring someone who would be successful in this job?

### **POST 3**

Class: From this week's reading assignments/PP Decks, compare and contrast the definition of a project versus a program.