

Week 3 Discussion: Conflict Management

Required Resources

Read/review the following resources for this activity:

- Textbook: Chapter 10; review Chapter 3
- Lesson
- Minimum of 1 scholarly source (in addition to the textbook/lesson)

Initial Post Instructions

For the initial post, share with the class a time when you had to address (or were involved with) conflict in a work setting. Then, address the following, using the provided headings to format your post:

- **Conflict Setting**
 - Describe the setting, the people involved, the emotions experienced, and the outcome.
- **Insight**
 - Provide insight into how the situation could have been handled better by referencing the textbook and an outside source.
- **References**
 - Place your two APA citations in this section.

Follow-Up Post Instructions

Respond to at least one peer or the instructor. Further the dialogue by providing more information and clarification.

Writing Requirements

- Minimum of 2 posts (1 initial & 1 follow-up)
- Minimum of 2 sources cited (assigned readings/online lessons and an outside scholarly source)
- APA format for in-text citations and list of references

Grading

This activity will be graded using the Discussion Grading Rubric. Please review the following link:

- Link (webpage): [Discussion Guidelines](#)

Course Outcomes (CO): 5, 8

Due Dates

- Recommended completion date for initial post: By 11:59 p.m. MT on Wednesday
- Due Date for all posts: By 11:59 p.m. MT on Sunday
- Posts must be on separate days